

**DogWatch**<sup>®</sup>  
HIDDEN FENCES



# the SideWalker<sup>®</sup>

LEASH TRAINER



**SW-5**

**Owner's Guide**

**Smart products for today's pets.™**

Thank you for purchasing

**the SideWalker<sup>®</sup>**  
LEASH TRAINER

At DogWatch<sup>®</sup>, 'It's all about your dog.'<sup>®</sup> We take great pride in the quality of our products. We are committed to bringing you the safest and most technologically advanced training products for your dog.

**Please read the instructions in this  
Owner's Guide before using the SideWalker.**



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**Warranty Registration**

*Please register your product on our website.*

*[www.DogWatch.com/product-support/register-product/](http://www.DogWatch.com/product-support/register-product/)*

*This will help ensure timely warranty work should you need it.*

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If you have questions, please visit our website:

**[www.dogwatch.com](http://www.dogwatch.com)**

Customer Service:

1 (800) 793-3436, M-F, 9am to 5pm EST.

# TABLE OF CONTENTS

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What's in the Box? .....	2
How the SideWalker Works .....	3
Charging the SideWalker .....	4
Battery Status Light .....	5
Choosing the Contact Posts .....	5
Turning 'ON' the SideWalker .....	6
Sensor Settings .....	6
Testing the SideWalker .....	7
Fitting the SideWalker .....	8
Finding the Appropriate Setting .....	9
Using the SideWalker .....	10
Warranty .....	12
Repair & Battery Replacement .....	13

## WHAT'S IN THE BOX?

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### SideWalker



### Multi-Tool

Test light/contact post wrench



### Collar Strap



### Contact Posts

Short Posts  
(attached to SideWalker)



### Battery Charger

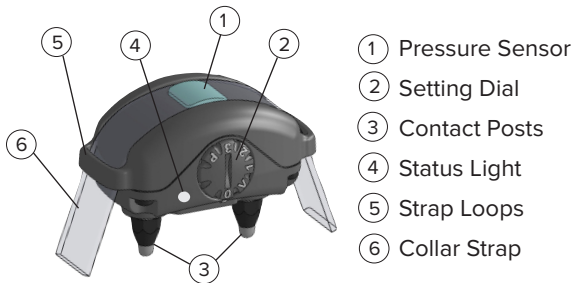


Long Posts  
(packaged separately)



## HOW THE SIDEWALKER® WORKS

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The SideWalker provides a safe and enjoyable ‘on-leash’ experience for you and your dog. It assists in eliminating excessive pulling and reinforces appropriate leash training.

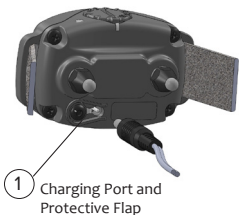
The ‘self-teaching’ design of the SideWalker reinforces and rewards appropriate leash walking behavior.

- When the dog pulls on the leash, the pressure of the collar strap over the sensor activates either a vibration signal or electrical stimulation (see page 6).
- The level of vibration or stimulation gradually increases as the dog pulls. The vibration or stimulation stops when the dog stops pulling.
- To prevent accidental or unnecessary activation (vibration or stimulation), the SideWalker does not activate at low pull pressures.

## CHARGING THE SIDEWALKER®

**IMPORTANT! Charge for 3-4 hours before the first use.**

Note: The SideWalker turns 'OFF' when connected to the charger.



Lift the protective flap over the charging port (1) and insert the charger.

- While charging, the status light (2) will be **solid Red**.
- When fully charged, the status light will turn **solid Green**.



When the SideWalker is turned 'ON':

- *Fully charged:* the status light **flashes Green**.
- *Needs charging:* the status light **flashes Red**.

To prevent unintended activation, turn 'OFF' or remove the SideWalker when not actively training or walking your dog.

## BATTERY STATUS LIGHT

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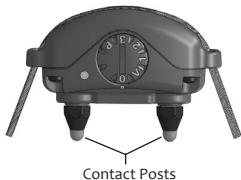
### Battery Status Light

- |                |                          |
|----------------|--------------------------|
| • Blinks Green | Turned 'ON', charged     |
| • Blinks Red   | Turned 'ON', low battery |
| • Steady Red   | Plugged-in, charging     |
| • Steady Green | Plugged-in, charged      |

The battery typically stays charged for several days. This varies based on frequency of use and the dog's pulling behavior.

## CHOOSING CONTACT POSTS

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Select the Contact Posts that provide the best skin contact.

- The short posts work well for short-haired dogs.
- The long posts work best for dogs with long hair or thick coats.

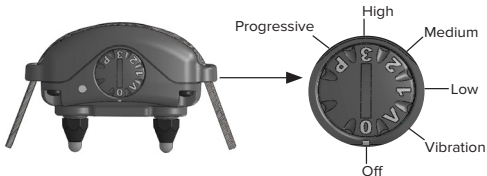
Using the Multi-Tool wrench (see page 2) screw the posts securely into the SideWalker. Check them periodically to make sure they are secure.

## TURNING 'ON' THE SIDEWALKER®

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To turn the SideWalker 'ON', rotate the dial clockwise from '0' (OFF) to the desired setting. This can be done using your fingers or a coin.

*To allow time to put the collar on the dog, the Pressure Sensor will not activate for 10 seconds after turning it 'ON'.*



## SENSOR SETTINGS

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**The SideWalker has 5 settings.**

*Vibration Setting and Settings 1-3*

- When the dog pulls, the level of the vibration or stimulation (for that setting) gradually increases.
- When the dog stops pulling, the SideWalker re-sets to the lowest level for that setting.

### SETTINGS

O	'OFF'
V	Vibration only
.....	
STIMULATION	
1	Low
2	Med
3	High
.....	
P	Progressive

### *Progressive Setting*

Setting 'P' begins with vibration and then automatically progresses from LOW to HIGH stimulation if the dog continues to pull. When the dog stops pulling, the SideWalker re-sets to vibration in the 'P' setting.

## TESTING THE SIDEWALKER®

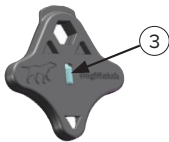
Reminder: The Pressure Sensor will not activate for 10 seconds after turning 'ON' the SideWalker.

### TESTING THE VIBRATION SETTING:

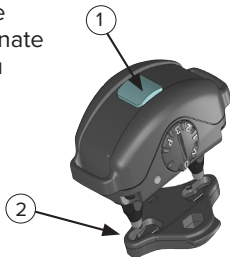
- Start in the 'OFF' position ('0').
- Turn the dial to the 'V'(VIBRATE) position.
- Gently press on the pressure sensor (1) under the collar strap and then begin to increase the pressure.
- As you increase the pressure on the sensor, the vibration will intensify.

### TESTING THE STIMULATION SETTING:

- Start in the 'OFF' position ('0').
- Turn the dial to the '3' (HIGH) position.
- Place the TEST LIGHT on the contact posts. (2)
- Gently press on the pressure sensor (1) under the collar strap and then begin to increase the pressure.
- The test light (3) on the Multi-Tool should illuminate and get brighter as you increase the pressure.



Multi-Tool with Test Light



## FITTING THE SIDEWALKER®

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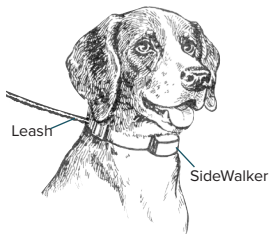
*When fitting the collar, make sure the the dial is set in the '0' (OFF) position.*



### Proper Fit

Proper fit is very important. The collar strap should be **slightly loose**. You should be able to easily insert your thumb under the collar strap.

- *If the collar is **too tight**, the vibration or stimulation may be triggered even when the dog is not really pulling (or when you are putting on the collar.)*
- *If the collar is **too loose**, the vibration or stimulation may be inconsistent or the dog may not feel the sensation.*



*NOTE: To prevent skin irritation and accidental activation, remove the SideWalker when your dog is 'off leash'.*

Adjust the SideWalker so it is opposite the 'D' ring (where the leash attaches to the collar.) This will ensure consistent pressure when the dog pulls.

## FINDING THE APPROPRIATE SETTING

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1. Turn-on the SideWalker and set it to 'V' (vibration).
2. Place the SideWalker collar on your dog and attach your leash to the 'D' ring on the collar.
3. Pull gently on the leash. Gradually increase the pressure and watch carefully for any kind of reaction, such as a head shake, ear twitch or any subtle change in behavior.

If the dog responds to the 'V' setting, this is a good place to start.

4. If you do not see a reaction or the dog continues to pull, increase the setting to '1' and repeat the previous step.
5. Continue this pattern, **increasing one setting at a time**, until your dog responds to the collar. If your dog does not appear to respond to the collar, make sure the collar fits properly and is turned 'ON'.

*NOTE: When you change the setting, the SideWalker vibrates briefly to confirm that the setting has changed.*

**Important! Do not increase more than one setting at time.**

### WARNING

This product is **NOT** intended for use with dogs who have a history of aggressive behavior. We recommend you consult a qualified professional who has experience working with aggressive dogs.

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## USING THE SIDEWALKER®

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### Proper Placement of the SideWalker

The collar strap should be slightly loose so the SideWalker can rotate on the dog's neck. **As you walk with the dog, the SideWalker must rotate to a position opposite the direction of the leash pull.** For example, if the dog is on your left, the SideWalker should rotate to the left side of the dog's neck. When the dog pulls away from you, it activates the SideWalker. The dog's movement toward you releases the pressure and turns off the stimulation or vibration.

### Introduction to the SideWalker



Some dogs may benefit from learning the “pressure on/off” sequence before training begins. Put the dog on a tie-out and walk away. When the dog tries to follow you, he will learn that pulling on the leash activates the collar.

Most dogs learn quickly that:

- Collar activation begins when they reach the end of the tie-out leash.
- When they stop pulling, the sensation stops.

Repeat this exercise several times until the dog naturally stops before activating the SideWalker.

### Traditional Leash Training

The sensation from the collar combined with leash pressure you initiate will help guide the dog into the desired position.

Sometimes you will initiate leash pressure to signal the dog to return to the proper walking position and sometimes the dog will self-correct his pulling behavior.



Whether you activate the SideWalker through your actions, or the dog activates the SideWalker independently, the result is the same. The dog will begin to pull less and will respond more quickly to your commands.

### TIPS

Deliver voice commands (such as “heel”) in conjunction with the vibration or stimulation. This reinforces the training and helps the dog learn to respond to your voice command when walking without the SideWalker.

If the dog continues to pull while wearing the SideWalker:

- Make sure the SideWalker is charged and turned ‘ON’. The status light should be GREEN. (Page 4)
- Make sure the contact posts are a good size for the dog’s coat. (Page 5)
- Tighten the collar strap slightly and/or adjust the position in relation to the ‘D’ ring. (Page 8)
- Adjust the SideWalker setting. (Page 6)

# WARRANTY

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Register your warranty information online:

[www.dogwatch.com](http://www.dogwatch.com)

- Warranty Registration must be submitted online within 30 days of purchase or all repairs will be subject to applicable labor and replacement fees.
- If warranty information is not on file, a proof of purchase is required.

## WARRANTY

DogWatch Inc. (the Company), subject to the terms and conditions set forth hereunder, hereby warrants that it will repair or replace at its own discretion, without charge for parts or labor, the product or any part thereof (other than batteries) which is found to be defective by reason of improper workmanship and/or materials for the warranty period of one (1) year from the original date of purchase. **Warranty claims may be subject to dealer service charges and/or manufacturers shipping and handling charges.** Except for the express warranty stated above, the Company disclaims all express and implied warranties or merchantability or fitness for a particular purpose.

As a condition of this warranty, Customer must:

- (a)** Complete warranty registration online within 30 days after purchase.
- (b)** Notify the Company of a claimed defect within the warranty period after the purchase.
- (c)** Mail product back, insurance and postage prepaid, to:  
DogWatch Inc., 10 Michigan Drive, Natick, MA 01760.

The Company's sole responsibility under this warranty will be to repair or replace, at its option, the product or part which DogWatch Inc. determines to be defective. In no event will the Company be liable for any special, indirect, or consequential damages arising out of the purchase or use of the product. In no event shall the Company's liability exceed the purchase price of the product.

**For additional information, please visit the website.**

[www.dogwatch.com](http://www.dogwatch.com)

# REPAIR & BATTERY REPLACEMENT

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## Receiver, Battery and Charger Warranty

DogWatch Inc. provides a 1 year limited warranty from the date of purchase on both parts and labor.

- Warranty does not cover repairs or replacement due to misuse by the owner or dog, improper maintenance or lost units.
- The warranty is void if the unit has been altered or an unauthorized person has attempted repair work.
- Warranty is non-transferable.

## Procedure for Repair Work

- All warranty work must be completed at DogWatch Inc. Return shipping to DogWatch Inc. is owner's responsibility.
- If repair is covered under warranty, the cost for shipping the product back to the customer (ground service) is covered by DogWatch Inc. Expedited shipping service is at owner's expense. If the repair is not covered under warranty, all shipping costs are the owner's responsibility.
- Credit Card information is required prior to service work beginning.
- When returning a unit for repair, include a description of the problem with your name, address, daytime phone number and email address.

## Battery Replacement

Battery replacements can be purchased from DogWatch Inc.:

**Customer Service**  
**10 Michigan Drive, Natick, MA 01760**  
**(800) 793-3436**  
**Monday-Friday, 9 am - 5 pm EST.**

**email: [info@dogwatch.com](mailto:info@dogwatch.com)**



This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



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(800) 793-3436 - [www.dogwatch.com](http://www.dogwatch.com)