



**DogWatch**®  
HIDDEN FENCES



**Owner's Guide**

**ProFenceX**™

# Thank you for purchasing a DogWatch® Hidden Fence System!

It's all about your dog.® You've purchased the most technologically advanced hidden fence available, thanks to our patented SafeLink® digital design, AutoMemory®, FastReact® and other pet-friendly™, adjustable features.



Our extensive research and testing has resulted in a product that will add value to your lifestyle - you can enjoy your pet and know he's safe.

We're also pleased to provide you with a solution that's cost-effective and has no impact on the aesthetics of your property.

DogWatch® offers you great flexibility. Not only can you contain your dog in your yard, you can also keep him out of your garden or swimming pool. DogWatch can also be attached to an existing fence to keep your pet from jumping over or digging under it.

We also have indoor systems that work throughout your home. Keep your dog off couches and countertops, out of doorways and rooms—you name it. Ask your DogWatch Dealer for a solution to your indoor needs.

To assure that your DogWatch Hidden Fence works properly, please follow the training procedures outlined in this manual or provided by your DogWatch Dealer. Any shortcuts may affect how your dog responds to the system and could be unsafe to your pet.

**If you have any questions, please contact  
your local authorized DogWatch Dealer.**



**Surrounding pets with freedom since 1990.**

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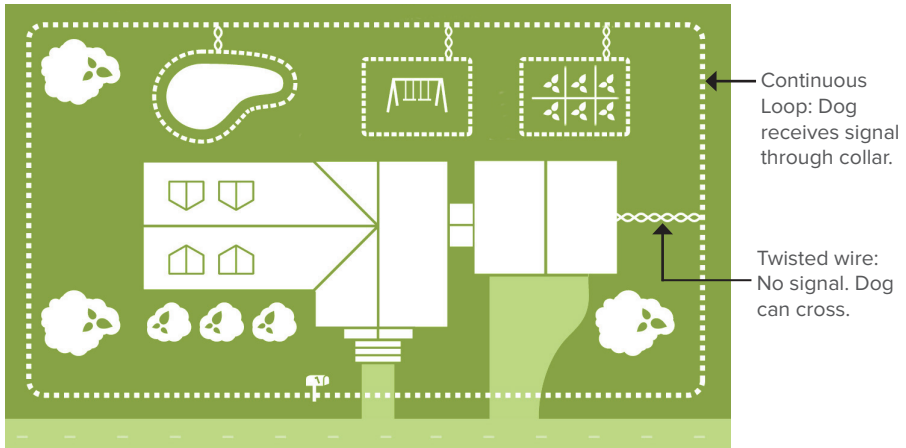
# Table Of Contents

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How the DogWatch Hidden Fence Works .....	2
How the DogWatch Hidden Fence is Installed .....	3
Important Safeguards.....	4
PT6 Transmitter Features .....	5
R10 Receiver Collar Features .....	7
<b>Batteries</b>	
R10 Receiver Battery Insertion Instructions .....	9
Replacement Batteries and Battery Plans .....	9
Resetting The Battery Reminder Feature .....	9
Programmable Features .....	10
Receiver Levels and Transmitter Settings .....	11
<b>Pet-Friendly™ Containment Training</b>	
Your Dog's Response to the Fence .....	13
Dog Personalities & Traits .....	13
Creating the Right Environment .....	13
Containment Area and Correction Zones .....	14
Adjusting the Receiver Collar .....	14
Containment Training Reminders .....	15
Phase 1: Audible Training .....	15
Phase 2: Introduction to Correction .....	16
Phase 3: Introduction to Distractions .....	16
Phase 4: Introduction to Increased Distractions .....	16
Phase 5: Letting Your Dog Off The Leash .....	18
Phase 6: Taking your Dog Outside The Boundary .....	18
Training Tips.....	19
<b>Warranties</b>	
Warranty Registration .....	20
Manufacturer's Warranty .....	20
System Maintenance Record .....	21

# How it Works

Our underground 'fence' can be customized to create a containment area where your dog can run free and play. Small inner loops can keep your pet out of the garden, pool or play area. Your DogWatch Dealer will work with you to establish the best configuration for you, your dog and your yard.



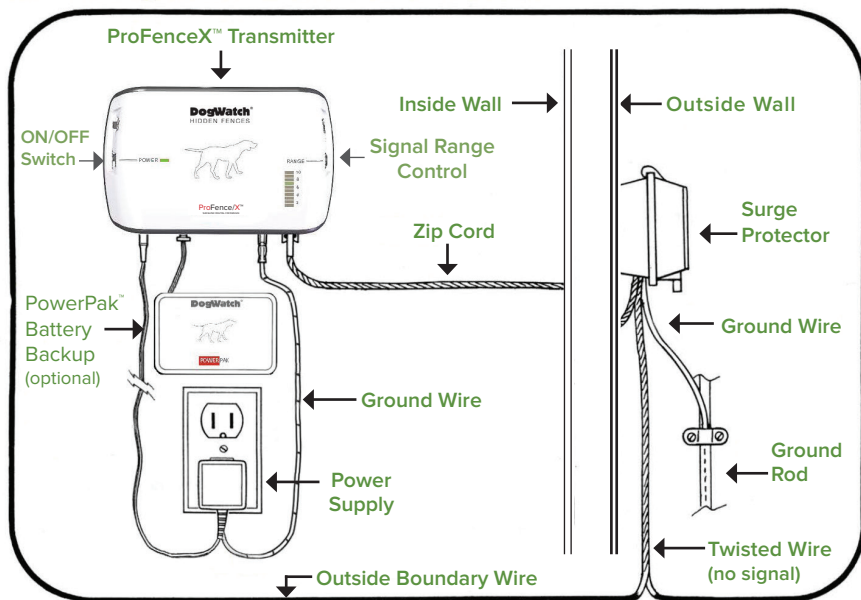
The 'fence' is a buried wire that sends a coded radio signal from a small transmitter in your house or garage. Your dog wears a special collar that receives the radio signal as he approaches the boundary. The radio signal from the wire triggers an audible warning from the collar. Through Pet-Friendly™ training, your pet will learn to recognize this warning and not cross his new boundary.

The wire is buried 3-4" beneath the surface of the yard or can lie on top of the ground (e.g. in wooded or rocky areas.) It is not electrified, so it can also be installed in water (streams, lakes, etc.)

The boundary wire can enclose up to 10 acres. To work properly, the boundary wire must form a continuous loop. A twisted wire cancels the signal and can be used in locations where you want the dog to be able to cross the wire without receiving a warning signal or correction, such as where the wire travels from the house to the boundary perimeter.

# Installation

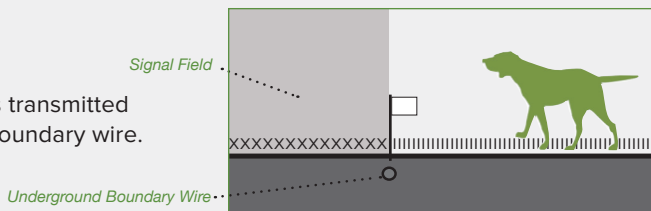
Your Hidden Fence Transmitter is mounted on a wall near a power outlet. The Transmitter is connected to your boundary wire through a surge protector (as shown below) which helps prevent power surges from damaging your system.



## ProFenceX - System Components

- PT6 Transmitter
  - Surge Protector
  - Training Leash
  - Power Supply (for transmitter)
  - PowerPak™ (optional)
  - Receiver (R10)
  - Adjustable Collar Strap
  - Contact Posts (2)
  - Collar Bone
  - Multi-Tool
  - Battery
- Magnet
  - Test Light
  - Contact Post Wrench
  - Battery Cap Tool

The radio signal field is transmitted on the outside of the boundary wire.





# Important Safeguards

**DOGWATCH STRONGLY RECOMMENDS THAT YOU REMOVE THE COLLAR AT NIGHT WHILE YOUR DOG IS INSIDE.**

- Please read all the literature included with your DogWatch® Hidden Fence before turning the system on or beginning training.
- Do not attempt to shortcut the complete training of your dog.
- The DogWatch Hidden Fence is intended only for the purpose of containing domestic dogs and cats.
- In the event your system requires servicing, please contact your local authorized DogWatch dealer. Attempting to service the system yourself may void the warranty.
- The DogWatch Hidden Fence is recommended for dogs six (6) months or older. Your Dealer will recommend if a puppy under 6 months old is ready.
- Keep the collar and the transmitter out of the reach of children.
- Never adjust the transmitter or receiver when your dog is wearing the collar.
- DogWatch recommends that you unplug your transmitter from the wall outlet and disconnect the loop wire during lightning storms or when it is left unused for extended periods. This will prevent possible damage from power line surges.
- This product is only intended for use with trained domestic dogs. If your dog is aggressive or violent and could cause harm to itself or others outside the fenced premises, you should take other measures to restrain your dog such as traditional fencing.

**To contact your local dealer, please call DogWatch at 800-793-3436 or go to our website at [www.dogwatch.com](http://www.dogwatch.com).**

# PT6 Transmitter Features

The Transmitter sends a coded radio signal through the boundary wire. This signal can be adjusted, allowing you to control the "hidden fence" around your property.



Never adjust the transmitter while your dog is wearing the receiver collar.

1. **Power On/Off:** This switch gives you easy access to turn the transmitter 'on' or 'off'. The green Power light on the front panel lets you know that it is operating.
2. **Power Supply:** The transmitter is powered by the power supply/adaptor provided with the transmitter. The power supply is plugged into a properly grounded 110 volt outlet and the adapter is plugged into the "PWR" jack on the bottom of the transmitter.
3. **PowerPak™:** The optional PowerPak battery back-up keeps the transmitter operating in the event of a power failure. When the transmitter is being powered by the battery back-up, the red power light will remain 'off'. The PowerPak plugs into the transmitter at "P-PAK".
4. **Ground Wire:** The ground wire is included as part of the power supply for the Transmitter and connects to the Transmitter at the location labeled "GND". The transmitter is grounded through the power supply. It will, however, only be effective if your outlet is properly grounded. If you have any questions about having a properly grounded outlet, consult your local electrician.
5. **Boundary Loop Plug:** Your system includes a zip cord with a plug on one end. This plug fits into the hole marked "Loop" on the bottom of the transmitter. This is the beginning of the boundary wire that is buried in your yard. After the boundary wire has been properly installed and plugged into the transmitter, the Range and Boundary Loop Monitor light will turn on.

6. **Range and Boundary Loop Monitor Display:** The Range and Boundary Loop Monitor Display(LMD) provides a visual indication of the status of your boundary wire and signal range. On traditional boundary wire configurations, each number on the scale represents the signal range in feet. Range = distance the signal is being broadcast from each side of the wire. A significant change (drop) in signal range could indicate a partial wire break or other boundary wire problem. If the boundary loop wire is broken or the signal is interrupted, the light will go out and an audible warning will sound. You should check around your property for a visible wire break. Contact your dealer for troubleshooting tips or to schedule an appointment.

**Note:** For non-traditional wire configurations where the boundary wires may be close to one another, the LMD may not measure the boundary signal accurately in feet, but is a visual setting reference point. Your DogWatch dealer will explain the LMD setting and your actual signal range.

7. **Range:** The radio signal is transmitted from the boundary wire in all directions. The signal range (the distance the signal broadcasts from the wire) is adjusted by the Range Control on the transmitter. The recommended signal range (on each side of the wire) is 6-10 feet. Your DogWatch Dealer will adjust the range according to the personality and traits of your dog. Consult your DogWatch Dealer before making any adjustments yourself.

**Signal Field:** The signal field (the area in which the dog's receiver collar detects the signal) has two areas; the Containment Area & Correction Zone. If your pet crosses the boundary wire into the signal field, he will receive an audible warning to turn back into the Containment Area. If he continues beyond the boundary wire he will receive a correction.

8. **Training Mode:** The Training Mode Switch allows you to choose between two pet friendly training options: Basic (Mode A) and Simultaneous (Mode B).

- In the Basic setting, your pet receives the normal audible warning followed by a correction if he continues into the signal field.
- When set to Simultaneous (used primarily for harder to train dogs), your pet receives an Audible Warning and a Correction at the same time.

NOTE: If you have multiple dogs on the system, the Training Mode setting effects all receivers. They are ALL set to the same mode, Basic or Simultaneous.

9. **Extended Correction:** The Extended Correction can be adjusted to three levels (1 = 5 seconds, 2 = 10 seconds, 3 = 15 seconds). This allows you to customize the correction time on the outside of the boundary wire.

See the Receiver Levels and Transmitter Settings chart on page 11.

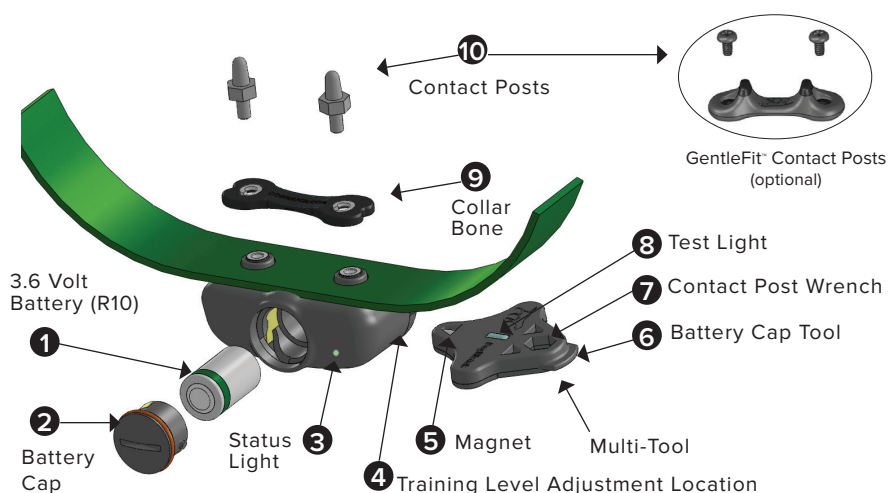
NOTE: On the back of the transmitter are four switches. These switches set your transmitter to the correct broadcast Frequency and Mode. Your dealer will set these switches for your system.

**Do NOT change these settings. They are for DEALER USE ONLY.**



# R10 Receiver Features

The components and features of the R10 are below.



**Adjustable Collar:** Your receiver comes fitted to an adjustable nylon collar. The collar should be positioned above the dog's regular collar. The collar should be adjusted to insure that the contact posts touch the skin on the dog's neck. Check the fit for the first few days of wear to insure that the collar is not too tight or causing irritation to your pet's neck. To help prevent irritation of the skin, we recommend removing the collar at night while your pet is inside.

**SafeLink® Digital Design:** Our patented design allows the DogWatch receiver to recognize and activate only to our unique radio signal. This protects your pet from unintentional correction caused by stray radio signals which may be emitted by other electronic devices.

**AutoMemory®:** Our patented AutoMemory feature automatically adjusts the correction after your pet challenges the boundary. If your pet challenges the boundary with the receiver set to level 3, 4, 5 or 6, AutoMemory will be initiated. For the next 24 hours, the correction will be equivalent to the next level if the dog attempts to re-enter the signal field. For example, if AutoMemory is triggered with the receiver set at level 4, the correction will be equivalent to level 5 for the next 24-hours. After 24 hours with no boundary challenges, the correction returns to the original setting.

**FastReact® Time:** Whether your dog walks or runs into the Avoidance Zone, the receiver will react—and correct—within 1/8 of a second (.125).

**Automatic Shutdown:** The DogWatch system is designed to protect your dog from an over-correction in the unlikely event that your dog gets caught in the signal field. If your dog does not exit the signal field, the receiver will automatically stop correcting after 15 seconds at the highest setting. The receiver will automatically reset once the dog returns to the containment zone..

**Collar Bone:** The Collar Bone and contact posts fasten the receiver to the nylon collar. (A Collar Bone is not used with the GentleFit™ posts.)

**Contact Posts:** The receiver comes with a set of stainless steel contact posts (stainless steel or composite with stainless steel tips.) Your Dealer may prefer to use Conductive plastic 'GentleFit'<sup>™</sup> contact posts. These may be purchased separately if not provided by your Dealer.

Your DogWatch Dealer will determine the correct size based on your dog's coat, neck shape, and skin sensitivity. **The posts must make contact with the skin** in order for the dog to feel the correction. In certain cases, your dealer may recommend clipping some of the hair around the contact posts so that they can touch the skin more easily. Use care if you find it necessary to tighten the contact posts with the collar wrench, as over-tightening could cause damage to the receiver.

**Antenna:** The receiver's omni-directional antenna design assures optimal reception from the signal field.

**Test Light:** The test light on the Multi-Tool allows you to test the receiver. Hold the Multi-Tool over the contact posts and carry the receiver into the signal field a few feet from the ground. When the receiver picks up the signal from the boundary wire, the audible or vibration warning will activate and the test light will turn on.

**Status Light** The light continuously monitors your receiver and provides these features.

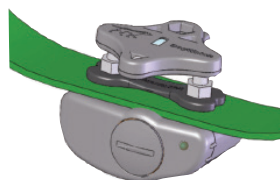
■ **Start-Up** When you first insert the battery, the status light will flash red and green. This indicates that the receiver has started properly. Once started, the status light will continue to flash green once every 40 seconds indicating normal operation. In the event that the light does not flash, check the battery to be sure that it has been inserted properly.

■ **Training Level Indicator** When programming the training level of your receiver (see page 10), the status light will flash green in conjunction with audible beeps. The number of flashes/beeps will equal the training level you have chosen.

■ **Correction Alert (TattleTale<sup>™</sup>)** You will be able to tell if your pet has tested the boundary by looking at the status light. The status light will double flash green every 40 seconds during the 24-hour period after the dog has entered the Correction Zone.

■ **Battery Indicator** This feature monitors the voltage level of the battery. Once the receiver detects that the battery has reached a low voltage level, the status light will change from blinking green every 40 seconds to blinking red every 10 seconds. This indicates that your battery is close to the end of its useful life and you should change the battery within the next 1-2 days.

**WelcomeHome<sup>™</sup>:** The receiver collar is able to determine when your dog is crossing back into the Containment Area and will not trigger a correction when crossing the boundary wire from the outside back to the inside on the Containment Area.



Using the Test Light on the Multi-Tool



The R10 Status Light

See page 9 for how to change your battery and reset your receiver.

# Batteries

**IMPORTANT:** The use of any battery other than a battery authorized by DogWatch Inc. can cause erratic operation of the Receiver collar or could cause permanent damage. The use of any unauthorized battery will void the warranty on the receiver collar.

## Battery Insertion Instructions

**R10 Battery:** The R10 battery is powered by a 3.6 volt lithium battery. The receiver is designed for a battery life of up to 9 months. The positive (+) end of the battery must be inserted down.



insert R10 battery **POSITIVE** end down.

## Resetting the Low Battery Light

1. Remove the old battery.
2. Before inserting a new battery, **let the receiver collar sit for several minutes with no battery.** (If you forget to wait prior to inserting a new battery, the “low battery” light will continue to blink red until it automatically resets itself after 24 hours.)
3. After five minutes, insert the new battery.

## Battery Replacement

Batteries can be ordered by contacting your local DogWatch Dealer. Batteries can also be ordered from your Dealer's online store or at **[www.dogwatch.com](http://www.dogwatch.com)**.

# Programmable Features

You can customize the receiver to one of 20 training settings, as outlined in the chart on page 11.

## SETTING THE TRANSMITTER

**Extended Correction** The Transmitter Extended Correction switch adjusts to three settings: (1 = 5 seconds, 2 = 10 seconds, 3 = 15 seconds). This allows you to customize the correction time on the outside of the boundary wire.

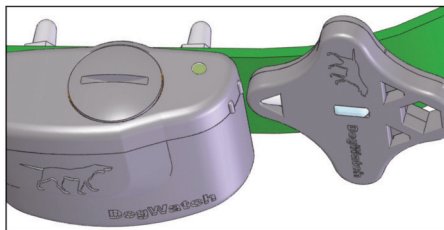
**Training Modes** The Training Mode switch allows you to choose between two training options: Basic (Mode A) and QuickAlert™ (Mode B). When in the Basic setting your pet will receive an audible warning followed by a correction. For harder to train dogs, when set to the QuickAlert mode, your pet will receive a very quick “alert” correction followed by the normal audible warning and correction.

## SETTING THE RECEIVER

**Receiver Training Levels** Your receiver provides eight ‘training levels’ that allow you to customize the receiver setting to your dog’s individual needs: Audible Only, Level 1 (extra low), Level 2 (low), Level 3 (low medium), Level 4 (medium), Level 5 (medium high), Level 6 (high), and Level 7 (extra high). When the receiver is first shipped from the manufacturer, it will automatically be set to Training Level 2 (low).

**Changing the Receiver Settings** Your DogWatch Dealer will start the training on the appropriate level according to your dog’s personality and traits. If you need to change the training level on the receiver, hold the magnet on your ‘multi-tool’ to the training level adjustment location on the side of the receiver (see below). Hold the magnet steady and you will hear a series of beeps that indicate the current training level. The “Audible Only” level is one long beep, Level 1 is one short beep, Level 2 is two short beeps, Level 3 is three short beeps, etc. The training level will continue to advance while the magnet is held in position. When you reach the desired setting, pull the magnet away from the receiver. The receiver is now set.

**Note:** Any time the magnet activates the receiver, the number of beeps will indicate the current training level. As long as the magnet is held in place, it will advance the receiver to the next training level and continue to cycle through the settings in the order shown in the chart on Page 11.



Using the magnet to set the training level on the R10 Receiver.

# Receiver Levels and Transmitter Settings

RECEIVER TRAINING LEVELS	TRANSMITTER MODE AND EXTENDED CORRECTION SETTINGS			
	Mode A Extended Correction 3	Mode A Extended Correction 3	Mode A Extended Correction 3	Mode B Simultaneous
Audible Only*	+5 seconds	+10 seconds	+15 seconds	Audible
(extra low) 1	+5 seconds	+10 seconds	+15 seconds	Audible & Correction
(low) 2	+5 seconds	+10 seconds	+15 seconds	Audible & Correction
(low medium) 3	+5 seconds	+10 seconds	+15 seconds	Audible & Correction
(medium) 4	+5 seconds	+10 seconds	+15 seconds	Audible & Correction
(medium high) 5	+5 seconds	+10 seconds	+15 seconds	Audible & Correction
(high) 6	+5 seconds	+10 seconds	+15 seconds	Audible & Correction
(extra high) 7	+5 seconds	+10 seconds	+15 seconds	Audible & Correction

\*Level 7 is Simultaneous in all Modes.

AutoMemory™ self activates and advances to the next level.

## HANDY PROGRAMMING TIPS

**Recommended Settings:** The majority of dogs respond well to Training Level 3, 4 or 5. Sensitive or small dogs that train easily respond best to lower training levels. If your dog is not responding to training, your DogWatch Dealer will adjust your system to a higher training level. If Your Dog Is Hard To Train: Training Levels 5, 6 and 7 are specifically designed to meet the needs of hard to train or stubborn dogs. These settings will provide the extra correction that some dogs need as part of their training.

**Multiple Dogs:** Our receivers allow you to select individual settings for each dog. This means that one collar can be set to Audible Only during training while another dog is still protected with the correction feature enabled. It is recommended that the Audible Only setting be used only during supervised training sessions.

\*\*\* IMPORTANT \*\*\*

Never change the Receiver Training Levels  
when your dog is wearing the collar.

# Important Reminders

- Keep the transmitter and receiver collar out of reach of children.
- Never attempt to service the receiver or transmitter yourself.
- Be sure your transmitter and surge protector are properly grounded.
- Fit the collar snugly around your dog's neck.
- Make sure the battery is fresh and is inserted correctly.
- Train your dog as outlined in this manual.
- Never adjust the transmitter or receiver while your dog is wearing the receiver collar.
- Always remove the receiver collar strap while the dog is inside at night.

## Troubleshooting

**If your dog is not staying within the boundary created by the DogWatch® Hidden Fence System, check the following:**

- Is the battery status light on the receiver green or red? A red light indicates it is time to change the battery.
- Is the battery installed properly?
- Is the receiver collar too loose?
- Is the receiver operating properly?
- Is the transmitter on and adjusted properly?
- Is the signal field too narrow?
- Is the Training Mode switch in the proper position?
- Is the boundary wire unplugged?
- Is the boundary wire broken?

Other troubleshooting tips are available on line at [www.dogwatch.com](http://www.dogwatch.com). If you are unable to determine the cause of the problem, please contact your Authorized Dealer.



# Pet-Friendly™ Containment Training

This section provides general guidelines for training your dog to remain within the designated boundary of your property. Your DogWatch Dealer will customize the training for your dog and teach you the appropriate training approach.

Your DogWatch Dealer will install your DogWatch Hidden Fence, set the system to the appropriate training levels for your dog's personality, and place boundary flags around the perimeter of your yard. After installing the system, your Dealer will prepare you and your dog for the training process.



## Your Dog's Response to the Fence

Training your pet to recognize the fence boundary includes visual triggers, like flags, plus an auditory (or vibration) warning followed by a mild "stimulation" sensation from the collar (also called a "correction") if the dog goes beyond the flags and warning signal. All dogs respond differently when they feel the stimulation. Some dogs may demonstrate little, if any, reaction, while others may yelp or jump back. Some dogs "freeze". Do not try to comfort the dog if he receives a correction or your anxiety will reinforce his anxiety.

## Dog Personalities and Traits

Keep in mind that a dog's personality and traits differ among breeds and within the breed. Every dog has its own personality. Your DogWatch Dealer will ask you questions about your pet before training begins. A shy or senior dog may require longer Phase 1 sessions, while a gregarious or easy to distract dog may require a short Phase 1, but longer Phase 2 or 3 sessions.

The better you know your dog, the easier the training will be for both of you!

## Creating The Right Environment

Attitude and consistency are important!

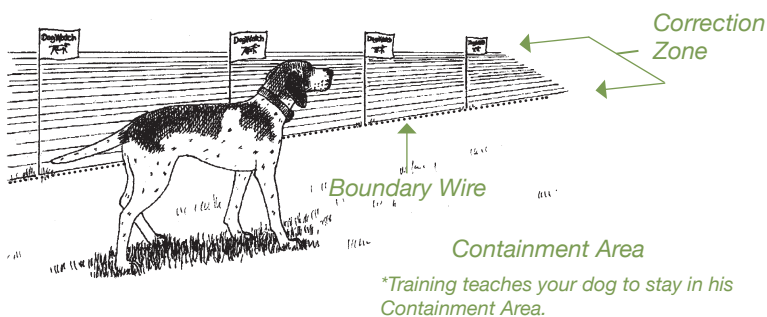
1. Keep the training "light". Use lots of praise. Keep the dog's spirits high.
2. Use high happy tones for praise. Use low tones for negative commands.
3. Move around the boundary in the same direction.
4. Reinforce the boundary with commands. Use the commands "No!" or "Careful" as you slap or shake the flags.
5. Limit training sessions to no more than 15-20 minutes. Keep training consistent.
6. Keep your dog on the leash in the yard for five days.
7. If you are training more than one dog, train each dog separately.
8. Use naturally occurring distractions such as a neighbor or children.
9. Contact your DogWatch Dealer if you have any questions.

## Remember!

Proper training is essential for successful containment. If you have any questions about the training phases, especially during the first few weeks, or if you have questions about your dog's behavior during his training sessions, please contact your DogWatch Dealer.

## Containment and Correction Zones

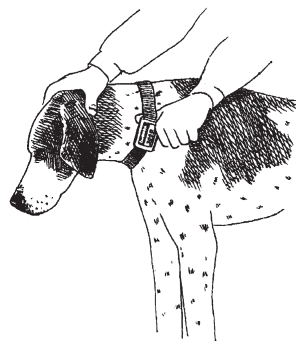
1. **CONTAINMENT AREA:** This is the area where the dog is free to play.
2. **CORRECTION ZONE:** The Correction Zone is the area beyond the flags and the boundary wire where there is a signal created by the wire. When your dog crosses into the Correction Zone, the receiver collar emits an audible warning. If your dog continues to move toward the boundary wire after hearing the warning beeps, he will receive a correction.



## Adjusting the Receiver Collar

Your DogWatch Dealer has installed your DogWatch Hidden Fence, set the Transmitter and Receiver to the training levels appropriate for your dog's personality and traits, and has placed boundary flags around the perimeter of your yard. Your Dealer has already begun your dog's first day of containment training. Now it is your turn to continue the training. Be sure to place the DogWatch collar on your dog's neck before you go outside to begin training.

1. The collar should be worn snugly on the dog's neck. This is extremely important!
2. Place no more than one thumb width between the contact post and dog's neck.
3. When checking snugness of collar, the dog's neck should be facing down (sniffing position) as this is where the dog's neck is the smallest.
4. If the collar is too tight or is worn for prolonged periods of time, it can cause skin irritation and sores (necrosis.)
5. If the collar is too loose, the dog will not receive the intended correction if he wanders into the Avoidance Zone.
6. Remember to periodically check for irritation around the dog's neck.
7. DogWatch strongly recommends that the collar be removed daily and when the dog is inside the house.



*Checking the collar*

*Adjust collar strap*

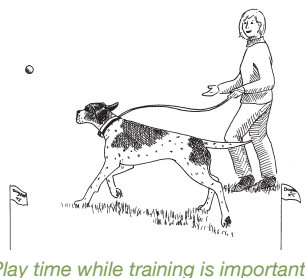


*Contact Posts must touch skin*

## Containment Training Reminders

Purpose: To teach your dog where the boundary is and how to react to it.

1. Only a portion of the yard, the Correction Zone, is to be avoided.
2. Playtime is very important! Remember to reinforce the Containment Area and play with your dog before, during, and after each training session.
3. Never throw a ball or toy into the Avoidance Zone during training.
4. **YOUR DogWATCH DEALER WILL DETERMINE THE MOST APPROPRIATE TRAINING APPROACH FOR YOUR DOG.**
5. It is important to work with your Dealer to make sure you understand the training.



*Play time while training is important*

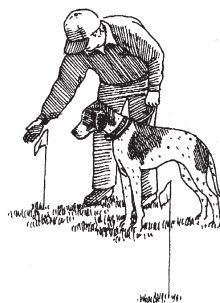
**YOUR DEALER MAY MODIFY THE TRAINING APPROACH DESCRIBED IN THIS MANUAL.** The training plan may be adjusted to meet the specific training needs of your dog. There are many successful training approaches that may be used. If you have questions about the training, please contact your DogWatch Dealer for assistance.

## 1 PHASE 1 (1-2 days) Audible “Beep” Training (or Vibration)

**During this phase, the Training Level on the receiver is set to “Audible Only”. On this setting, your dog will hear only the audible “beep” tone (or feel the vibration and will not receive a correction if he enters the Correction Zone.**

1. Put the receiver collar on your dog 20 minutes before training. Your dog’s regular collar should be positioned below the DogWatch collar.
2. Clip the green DogWatch training leash on his regular collar.
3. Take your dog outside and play with him in the Safety Zone for a few minutes.
4. Walk your dog around the perimeter of your yard, keeping inside the Safety Zone and away (about 3 to 4 feet) from the training flags.
5. When you finish the walk, approach a training flag. Hold the dog by the leash in one hand and slap or shake a flag with the other, warning the dog firmly (in a low stern voice) “Watch out! or “Careful!” You can also use a friend or family member to sit in the Correction Zone to shake the flag as you approach it.
6. Give the leash a firm tug, and quickly retreat into the Containment Area. This creates a sense of urgency to the retreat. It is not a casual turn. Remember to use a lot of “Good dog!” praise after you’ve retreated into the Safety Zone.
7. Now walk your dog around the property allowing him to enter the Correction Zone between the two flags.

8. When your dog enters the Correction Zone, he will receive an audible “beep” (or vibration) warning. Immediately say, “Watch out!” and quickly tug on the leash and direct him back into the Containment Area and praise.
9. Repeat several times in different locations (where flags are visible) and watch for hesitation as you approach the flags. Your dog may turn or shake his head when he hears the beep (or feels the vibration). Remember: Playtime is very important!



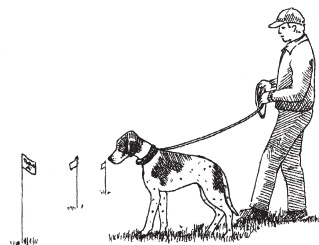
*Give a verbal warning at the flags, “No.”*

Praise and play with your dog in the Containment Area for a few minutes. Take your dog inside and remove the Collar after about 20 minutes. Train your dog in this manner for a least two days before moving on to Phase 2.

NOTE: In the remainder of the Training section, if you have a receiver equipped with the Vibration feature: hear the audible “beep” = feel the vibration.

## 2 PHASE 2 (2-5 days) Introduction to Correction

1. Put the DogWatch receiver collar on your dog at least 20 minutes before going outside to train.
2. Clip on the green DogWatch training leash and take your dog outside and play a few minutes in the Containment Area.
3. Walk around the complete perimeter, remaining inside the Containment Area. Pause a few times along the way to slap a flag and say, “No!”
4. Your Dealer has set the receiver to the training level appropriate for your dog and has helped you introduce your dog to the correction. Phase Two will help reinforce your dog’s new boundary and the consequences if he crosses the training flags. Select a new location to teach your dog today. Allow your dog to walk into the Correction Zone while saying the negative command. When your dog retreats out of the Correction Zone after he hears the warning “beep”, praise him for a few minutes in the Containment Area. Select another location and repeat the exercise. If your dog does not react to the correction, first check to be sure the contact posts are touching the dog’s skin. If your dog still does not respond to the correction, contact your Dealer.



*Give one tug and warning at the flags, “No.”*

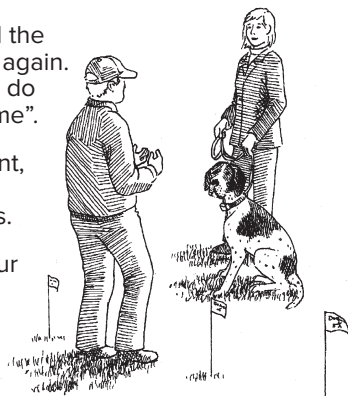
**Remember: Keep the training sessions to no longer than 15-20 minutes, once or twice a day.**

5. After training, praise your dog and play with him in the Containment Area for a few minutes, bring your dog into the house and remove the collar after about 20 minutes.

**Note: It is important not to remove the collar immediately following the training as you do not want your dog to associate the collar with the correction.**

### 3 PHASE 3 (2-5 days) Introduction to Distractions

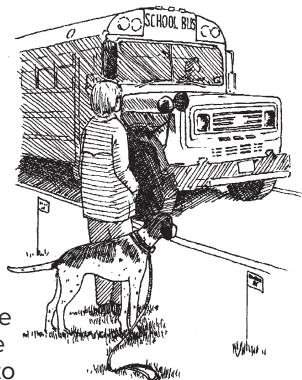
1. Put the receiver collar on your dog at least 20 minutes before going outside.
2. Clip on the green DogWatch training leash and take your dog outside and play a few minutes in the Containment Area.
3. Walk around the Containment Area and have an assistant (friend or family member) appear outside the Containment Area at least 10 to 15 feet back from the flags. Walk past your assistant without speaking, but remain in the Containment Area.
4. If your dog approaches your assistant and enters the Correction Zone, allow your dog to receive a correction. Say, "Watch out!" and tug him back into the Containment Area.
5. Let your assistant leave, walk your dog around the perimeter again, and let your assistant appear again. Your assistant can call out the dog's name, but do not allow your assistant to ask the dog to "Come".
6. If your dog attempts to go over to your assistant, reinforce the flags and say, "No!" Repeat the exercise for no more than a total of 20 minutes.
7. If your dog makes no attempt to go over to your assistant, reinforce the flags, end the exercise and praise your dog in the Containment Area.
8. Repeat the exercise for 2 to 5 days. Then move to Phase 4.



*Ask someone to be a distraction.*

### 4 PHASE 4 (2-5 days) Introduction to Increased Distractions

1. Put the collar on your dog at least 20 minutes before going outside to train.
2. Clip on the green DogWatch training leash to your dog's regular collar and take him outside. Play a few minutes in the Containment Area.
3. Reinforce the flags.
4. Introduce "real life" distractions to your dog. Have a friend drop by or start training when the letter carrier or school bus is scheduled. Take extra care if you use a vehicle as a distraction.
5. Keep the dog on the leash when you first introduce the distraction. If your dog attempts to run past the flags and receives a correction, he should retreat to the Containment Area. Praise and play with your dog.



*Introduce a distraction.*

6. If your dog retreats to the Containment Area, drop the leash (but keep it within reach) and reintroduce the distraction. Praise and Play.
7. If your dog is afraid to move, pull him back into the Containment Area. Continue to train with distractions for 2-5 days.

**Remember: Play and praise at the end of each training session.**

## **5** PHASE 5 (2-5 days) **Letting Your Dog Off The Leash**

1. Put the collar on your dog at least 20 minutes before going outside to train.
2. Clip on the green DogWatch training leash to your dog's regular collar and take him outside and play a few minutes in the Containment Area. Remove the training leash and let him run freely in the yard. Shake the flags to reinforce where his boundary is.
3. Important: Your dog will expand his comfort level over a period of time. Your dog should remain about 6 feet away from the flags when he is first let off the leash. Gradually your dog's Containment Area will increase to his individual level of comfort. Remove the flags, every other one, every other day.

### **What To Expect Off The Leash**

1. Your dog will run toward the flags, see them and stop.
2. Your dog will run into the system, hear the "beep" warning and retreat.
3. Your dog will run into the system, hear the "beep" warning, receive a correction, and retreat.
4. In rare cases, your dog will run through the boundary.
  - Our WelcomeHome™ feature allows your dog to re-enter the yard on his own without a correction.
  - If he does not turn back into his yard, retrieve the dog. Take off the collar and walk him back into the yard.
  - Bring the dog into the house and call your DogWatch Dealer. Additional flag training or an increase in correction level is necessary. Your DogWatch Dealer will instruct you over the phone or meet with you and your dog for additional training. Important: Do not punish the dog verbally for making errors. He's still learning!

## **6** PHASE 6 (2-5 days) **Taking Your Dog Outside The Boundary**

Your Dealer will recommend when it is time to take your dog across the boundary for a walk. It is important to be consistent when taking your dog for a walk. Be sure to use your dog's regular collar and leash and go to and from your walk using the same "exit" area. You can also pick up a small dog and carry him over the flagged boundary during the first weeks of training.



# Training Tips

1. Never call your dog to “come” or give a recall command when you are outside the flag line.
2. Never walk your dog through the flags during the training process.
3. Always reinforce the retreat concept by shaking the flag while saying “Watch out!” and commanding “back-back-back” when your dog receives an audible warning or a correction during the training process.
4. Adjust the receiver collar, test the battery regularly, keep the contact posts clean.
5. After the training period, your dog may wear the receiver collar during the day, but remove it at night. Check your dog’s neck area and make sure there is no irritation.
6. Keep the training consistent: 15 to 20 minutes once or twice a day.
7. NEVER throw a stick or toy into the Avoidance Zone.
8. ALWAYS maintain a positive attitude when training your dog.

# Warranties

1. **TERMS AND CONDITIONS OF SALE:** The following terms and conditions apply to all sales of DogWatch® Brand Hidden Fence products by Dealer to Customer, except as otherwise stated in the Product User Guide; and supersede all prior discussions, negotiations, and representation between Dealer and Customer.
2. **LIMITED LIFETIME WARRANTY:** DogWatch Inc., subject to the terms and conditions set forth hereunder, hereby warrants that for the expected life of the product, or until the original owner no longer owns the system, whichever comes first, DogWatch, Inc. will repair or replace, at its own discretion, the Product (transmitter or receiver) or any part thereof (other than buried materials) which is found by DogWatch, Inc. to be defective by reason of improper workmanship and/or material. **Warranty claims may be subject to Dealer service charges and/or Manufacturer shipping and handling charges.** Replacement Product will be warranted for the remainder of the original Warranty Period or six (6) months, whichever is longer, or as otherwise required by applicable law.
3. **DEALER INSTALLED WARRANTY:** DogWatch Inc., subject to the terms and conditions set forth hereunder, hereby warrants that any transmitter installed by an authorized Dealer, equipped with a DogWatch Lightning Surge Protector, and grounded to DogWatch Inc. specifications, will be warranted against damage by lightning or electrical surge for the expected life of the product, or until the original owner no longer owns the system, whichever comes first.
4. **WARRANTY LIMITATIONS.** The warranties set forth in Paragraphs 2 and 3, above, do not apply to normal wear and tear, to buried components, or to claims arising from product misuse or abuse or to products that are damaged as a result of maintenance, repair, or service by unqualified individuals. Products returned after 10 years that fall within the warranty may be subject to a nominal replacement fee. In addition, damage due to dog chewing may be subject to a replacement fee. SmartFence® Communication Portal and PowerPak™ are each warranted for 1 year.

As a condition of this Warranty,

- (a) The installing Dealer and Customer must sign and complete the “Customer Order Form”.
- (b) Complete the Warranty registration process with DogWatch Inc. within seven (7) days of purchase via online registration at [www.dogwatch.com](http://www.dogwatch.com).
- (c) Notify an authorized DogWatch Dealer or DogWatch Inc. within the Warranty period after the purchase of a claimed defect.
- (d) Mail product back, insurance and postage prepaid, to the authorized DogWatch Dealer or DogWatch Inc.

EXCEPT FOR THE EXPRESS WARRANTY STATED ABOVE, DOGWATCH INC. DISCLAIMS ALL EXPRESS AND IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. DOGWATCH INC.'S SOLE LIABILITY UNDER THIS WARRANTY WILL BE TO REPAIR OR REPLACE, AT ITS OPTION, ANY PRODUCT OR PART WHICH DOGWATCH INC. DETERMINES TO BE DEFECTIVE. IN NO EVENT WILL DOGWATCH INC. BE LIABLE FOR ANY SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE PURCHASE OR USE OF THE PRODUCT. IN NO EVENT SHALL DOGWATCH INC.'S LIABILITY EXCEED THE PURCHASE PRICE OF THE PRODUCT.

5. **MONEY BACK GUARANTEE:** Dealer agrees, at its sole cost and expense, to refund full purchase price (less the cost of installation and buried materials) of any DogWatch Inc. Hidden Fence product (hereafter the “Product”) sold hereunder within the first 30 days from the date of sale by Dealer if Customer is not completely satisfied for any reason. Product must be in its original condition.
6. **INSTALLATION AND MAINTENANCE:** Dealer shall, for a non-refundable installation fee, install the Product in accordance with DogWatch Inc. specifications. In no event shall the Dealer or DogWatch Inc. be responsible for damage to underground pipes, wires, lines, or other utilities, nor shall Dealer or DogWatch Inc. be responsible for restoring Customer's premises to its original condition. The use of any battery other than a battery authorized by DogWatch Inc. can cause erratic operation of the receiver and could permanently damage the receiver. The use of any unauthorized battery will void the Warranty on the receiver.
7. **WARNING: YOU MUST TRAIN YOUR DOG IN ACCORDANCE WITH THE OWNER'S GUIDE OR AS SPECIFIED BY THE DEALER FOR THIS SYSTEM TO BE EFFECTIVE. THE SYSTEM IS NOT INTENDED FOR USE WITH DOGS WITH A HISTORY OF AGGRESSIVE BEHAVIOR. BY SIGNING THIS CONTRACT, CUSTOMER ACKNOWLEDGES THAT THEIR DOG(S) HAVE NO SUCH HISTORY. THE PRODUCT WILL NOT KEEP ALL DOGS WITHIN THE FENCED PREMISES IN ALL INSTANCES. IF CUSTOMER'S DOG(S) COULD CAUSE HARM TO ITSELF OR OTHERS INSIDE OR OUTSIDE THE FENCED PREMISES, CUSTOMER SHOULD TAKE ADDITIONAL MEASURES TO RESTRAIN THE DOG(S).**

# System Maintenance Record

## TRANSMITTER SETTINGS

Extended Correction \_\_\_\_\_ Mode \_\_\_\_\_ Range \_\_\_\_\_

R7 Batteries must be replaced every 6 months. Replacement batteries: 3.0 Volt (1/3 N) Lithium.

R9 Batteries must be replaced every 24 months. Replacement batteries: 3.6 Volt Lithium.

PET NAME	RECEIVER SETTINGS	BATTERY HISTORY
	Receiver Setting _____	Battery Type _____
	Receiver Type _____	Date of Change _____

PET NAME	RECEIVER SETTINGS	BATTERY HISTORY
	Receiver Setting _____	Battery Type _____
	Receiver Type _____	Date of Change _____

PET NAME	RECEIVER SETTINGS	BATTERY HISTORY
	Receiver Setting _____	Battery Type _____
	Receiver Type _____	Date of Change _____

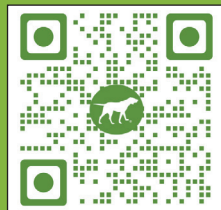
PET NAME	RECEIVER SETTINGS	BATTERY HISTORY
	Receiver Setting _____	Battery Type _____
	Receiver Type _____	Date of Change _____

## Your Authorized DogWatch® Dealer

Please visit our website at [www.dogwatch.com](http://www.dogwatch.com) to find your local Dealer or to access additional support resources and our online store.

For quick access, hold your phone's camera over the QR code to open the website.

Customer Service is available by phone at 800-793-3436, x622 M-F, 9:00a-5:00p EST.



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### HOW ARE WE DOING?

Let us know if you like your DogWatch Hidden Fence!  
Leave us a review on Google, Facebook or Trustpilot. Thank you.

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DogWatch products are protected under U.S. Patents numbers:  
6,360,698; 6,467,435; D491,481; 6,825,768; 8,006,649; D708,798 and D,708,797

This device complies with part 15 of FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device must be installed and operated with a minimum separation distance of 20 cm for RF Exposure compliance.

DogWatch products are lead-free and compliant with the  
Reduction of Hazardous Substances (RoHS) initiative.

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INDOOR BOUNDARIES • HIDDEN FENCES • TRAINING PRODUCTS

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