Thank you for purchasing

the BarkCollar

by DogWatch®

At DogWatch®, "It's all about your dog." We take great pride in the quality of our products. We are committed to bringing you the safest and most technologically advanced training products for your dog.

Please read the instructions in this Owner’s Guide before using the BarkCollar.

Warranty Registration

Please register your product online. This will help ensure timely warranty work should you need it.

If you have questions, please visit our website:

www.DogWatchTrainingProducts.com

Customer Service:
1 (800) 793-3436, M-F, 9 am to 5 pm EST.
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WHAT'S IN THE BOX?

BarkCollar

Collar Strap

Battery Charger

Contact Posts

Short Posts
(attached to BarkCollar)

Long Posts
(packaged separately)
The BarkCollar by DogWatch is designed to reduce and eliminate excessive barking.

**Key Features**

- 7 adjustable settings, including vibration
- Automated progressive levels within each setting
- Bark-Counter helps you monitor barking activity
- “Bark forgiveness” delay allows appropriate barking
- Auto self-test at each setting
- Rechargeable battery
- Lightweight, waterproof design
Lift the protective flap over the charging port and insert the charger.

• While charging, the status light will be **solid Red**.

• When fully charged, the status light will turn **solid Green**.

When the BarkCollar is turned ‘ON’:

• *Fully charged*: the status light **flashes Green**.

• *Needs charging*: the status light **flashes Red**.

**IMPORTANT!** Charge for 3-4 hours before the first use.

Note: The BarkCollar turns ‘OFF’ when connected to the charger.
BATTERY STATUS LIGHT

Battery Status Light

- Blinks Green  Turned ‘ON’, charged
- Blinks Red    Turned ‘ON’, low battery
- Steady Red   Plugged-in, charging
- Steady Green Plugged-in, charged

The battery typically stays charged for several months. This varies based on frequency of use and the dog’s barking behavior.

CHOOSING CONTACT POSTS

Select the Contact Posts that provide the best skin contact.

- The short posts work well for short-haired dogs.
- The long posts work best for dogs with long hair or thick coats.

Screw the posts securely into the BarkCollar. Check them periodically to make sure they are secure.
TURNING ‘ON’ THE BARKCOLLAR

To turn the BarkCollar ‘ON’, rotate the dial clockwise from ‘0’ (OFF) to the desired setting. This can be done using your fingers or a coin.

When you turn it ‘ON’, and each time the setting is changed, the BarkCollar will vibrate briefly and the status light will illuminate. This is an auto ‘self-test’ to confirm the BarkCollar is working properly.

THE BARKCOLLAR SETTINGS

The BarkCollar has 7 settings.

Vibration Setting and Settings 1-5:
- When the dog barks, the intensity of the vibration or stimulation (for that setting) gradually increases.
- After 3 minutes of no barking, the BarkCollar re-sets to the lowest intensity level for that setting.

Progressive Setting

Setting ‘P’ begins with vibration and then automatically changes to progressive stimulation (from Low to High) if the dog continues to bark. The BarkCollar re-sets to vibration (in the ‘P’ setting) after 3 minutes of no barking.
FITTING THE BARKCOLLAR

When fitting the collar strap for the first time, make sure that the setting dial is in the OFF (‘0’) position.

For maximum effectiveness, it is important that the collar strap fits properly.

• The collar strap should sit directly behind your dog’s ears - the smallest part of the neck.

• The collar should fit snugly so that the contact posts on the BarkCollar will detect the vibration of your dog’s bark. The contact posts must consistently touch your dog’s skin.

The BarkCollar should be centered below chin in order to sense the dog’s bark. If the collar is too loose, or if the collar is placed too far from the center of the dog’s neck, the bark may not be detected and the dog may not feel the vibration or stimulation.
FINDING THE APPROPRIATE SETTING

1. Turn ‘ON’ the BarkCollar (page 6) and turn the dial to the lowest setting - either Vibration (‘V’) or Low (‘1’).

2. Put the collar on your dog (page 7).

3. To determine the appropriate setting, you will need to observe your dog barking. When your dog barks, look for some kind of response such as a head shake, ear twitch, change of expression or any change in the pattern of barking.

   The sensation from the collar should be just enough to distract the dog’s attention away from barking.

   IMPORTANT
   • There is a brief ‘bark forgiveness’ delay before the collar activates, so the response will not be immediate.
   • The vibration or stimulation gradually increases (within each setting) as the dog continues to bark, so the response may not happen immediately.
   • The response should be subtle.

4. If you do not see a response after allowing your dog to bark for several minutes, increase the setting one level.

5. Allow your dog to bark again at the new setting and watch for a response, as noted above. Repeat steps until you observe a response.

Never increase the setting more than one level at a time.
USING THE BARKCOLLAR

After you find the appropriate setting, keep the BarkCollar on during the day or whenever the dog is most likely to be barking excessively.

We recommend removing the BarkCollar at night (or for at least several hours daily) to prevent skin irritation.

Allow your dog time to associate the vibration or stimulation with his/her barking.

When the BarkCollar is set appropriately, most dogs eventually figure out that the sensation stops when the barking stops. Some dogs learn this quickly; other dogs learn it gradually.

Increase the setting one level if your dog’s behavior does not begin to change.

If your dog continues to bark with no reduction or change in barking behavior after a reasonable trial period (several sessions of excessive barking), increase the setting one level.

WARNING

This product is not intended for use with dogs who have a history of aggressive behavior. We recommend you consult a qualified professional who has experience working with aggressive dogs.
THE BARK-COUNTER

The Bark-Counter is a feature that provides information about how often the collar activated. This is especially helpful if you are not there to observe your dog’s behavior.

To view the Bark-Counter, watch the LED Status Light when you turn ‘OFF’ the BarkCollar.

To View the Bark-Counter

• Turn the settings dial to the ‘OFF’ position. Watch the LED Status Light as you turn ‘OFF’ the BarkCollar.

• When you turn ‘OFF’ the BarkCollar, the LED Status Light will flash if the BarkCollar activated since the last time you turned it ‘ON’,

• The number of flashes correlates to the number of activations.

  2 Flashes  1-5  Activations
  3 Flashes  6-10  Activations
  4 Flashes  11-15 Activations
  5 Flashes  15+  Activations

• Turning ‘OFF’ the BarkCollar resets the Bark-Counter.

If the collar consistently indicates frequent activations (for the time period monitored), you probably need to increase the BarkCollar setting one level.
TROUBLESHOOTING TIPS

If the BarkCollar does not seem to be working:

• Verify the collar is turned on. When the device is on, the LED Status Light should flash green.
• Make sure the battery is charged.
• Make sure the BarkCollar is fully plugged into charger when charging.

If your dog is not responding to the BarkCollar or if your dog continues to bark while wearing the BarkCollar:

• Make sure the collar fits properly. 
  (see: Fitting The Bark Collar, Pg. 7)
  • Tighten the collar strap.
  • Adjust the position of the BarkCollar on the dog’s neck.
  • Make sure the contact points make contact with your dog’s neck.
• Slowly increase the BarkCollar setting. 
  (see: Finding Appropriate Setting, Pg. 8)

For other questions, please visit our website. 
www.dogwatchtrainingproducts.com  - or - contact Customer Service. 
(800) 793-3436  Monday-Friday, 9am-5pm EST.
WARRANTY

Register your warranty information online at:
www.dogwatchtrainingproducts.com

- Warranty Registration must be submitted online within 30 days of purchase or all repairs will be subject to applicable labor and replacement fees.
- If warranty information is not on file, a proof of purchase is required.

WARRANTY

DogWatch Inc. (the Company), subject to the terms and conditions set forth hereunder, hereby warrants that it will repair or replace at its own discretion, without charge for parts or labor, the product or any part thereof (other than batteries) which is found to be defective by reason of improper workmanship and/or materials for the warranty period of one (1) year from the original date of purchase. Warranty claims may be subject to dealer service charges and/or manufacturers shipping and handling charges. Except for the express warranty stated above, the Company disclaims all express and implied warranties or merchantability or fitness for a particular purpose.

As a condition of this warranty, Customer must:
(a) Complete warranty registration online within 30 days after purchase.
(b) Notify the Company of a claimed defect within the warranty period after the purchase.
(c) Mail product back, insurance and postage prepaid, to:
   DogWatch, Inc., 10 Michigan Drive, Natick, MA 01760.

The Company’s sole responsibility under this warranty will be to repair or replace, at its option, the product or part which DogWatch Inc. determines to be defective. In no event will the Company be liable for any special, indirect, or consequential damages arising out of the purchase or use of the product. In no event shall the Company’s liability exceed the purchase price of the product.

For additional information, please visit our website.
www.dogwatchtrainingproducts.com
**REPAIR & BATTERY REPLACEMENT**

**Receiver, Battery and Charger Warranty**

DogWatch Inc. provides a 1 year limited warranty from the date of purchase on both parts and labor.

- Warranty does not cover repairs or replacement due to misuse by the owner or dog, improper maintenance or lost units.
- The warranty is void if the unit has been altered or an unauthorized person has attempted repair work.
- Warranty is non-transferable.

**Procedure for Repair Work**

- All warranty work must be completed at DogWatch Inc. Return shipping to DogWatch Inc. is owner’s responsibility.
- If repair is covered under warranty, the cost for shipping the product back to the customer (ground service) is covered by DogWatch Inc. Expedited shipping service is at owner’s expense. If the repair is not covered under warranty, all shipping costs are the owner’s responsibility.
- Credit Card information is required prior to service work beginning.
- When returning a unit for repair, include a description of the problem with your name, address, daytime phone number and email address.

**Battery Replacement**

Battery replacements can be purchased from DogWatch, Inc.:

**Customer Service**

10 Michigan Drive, Natick, MA 01760

**(800) 793-3436**

Monday-Friday, 9 am - 5 pm EST.

email: info@dogwatch.com
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.